

Identifying the Transport Needs for South East Dorset

Summer 2009: An opportunity to have your say



Background To The Study

Transport affects everyone in their daily lives whether it's travelling to work, school, college, the shops, the beach, the cinema or visiting friends.

Many of the things we do involve making a journey, whether on foot, by cycle or in a bus, train, taxi or car. The goods that we buy in shops will probably have been delivered by lorry or van.

Usually we want to be somewhere by a certain time and the congestion means that we have to allow more time for our journeys. We can't rely on reaching where we want to be on time. So we have to allow longer for the journey or risk being late.

Transport's also a subject on which almost everyone has a view. Often you hear people say the real problem is:

- There aren't enough buses and trains;
- Facilities for cyclists are poor;
- The road isn't wide enough for the amount of traffic;
- The buses are too slow;
- It's difficult for pedestrians to cross the road;
- The air quality is poor in some areas because of the traffic;
- The buses and trains are too expensive; or
- There are always delays and they've been getting worse, especially in the summer.



A good quality transport system is essential to support the local economy and the quality of life for the people of South East Dorset. It must be developed sensitively to protect and enhance the special quality of our natural environment.

Transport consultant Atkins was chosen to carry out a study of the transport system in South East Dorset which runs for two years. They were appointed by a partnership group led by the Borough of Poole. The partnership includes:

- Borough of Poole;
- Bournemouth Borough Council;
- Dorset County Council;
- Highways Agency;
- Government Office for the South West;
- South West Councils; and
- South West Regional Development Agency.

The study area concentrates on the conurbation of Poole-Bournemouth-Christchurch and extends to Wareham, Verwood, and Ringwood.

We're undertaking the study to identify the improvements that are needed over the next 20 years or so. By then there could be 15% more people living in the area and 45,000 extra jobs. Major schemes take a long time to plan and implement so we need to start developing them soon. We'll also be looking at measures that can be introduced quickly as part of the next Local Transport Plan which starts in 2011.

South East Dorset has probably fallen behind other areas of the South West in the amount of investment in transport. This study is aiming to change that, by providing the evidence to Government to justify improvements to the transport system.

In the first part of the study, we've collected data on how people travel at the moment within South East Dorset. This involved a series of interview surveys of people as they travelled around the area – at bus stops, train stations, car parks and during their journeys.

The next step is to get a clear understanding of what the situation is. We've got a pretty good idea of what the problems are. But we want to make sure we haven't missed anything. That's why we need you to take the opportunity to let us know what your views are.



We can't promise to solve all the problems but first of all we need to know what you think the problems are and which are the most important ones that should be given the highest priority when we develop solutions.

The rest of this newsletter gives the background to the study, the different stages (including when we will be asking you for your views about the schemes we develop) and its timetable. We've included a questionnaire in which we'd like you to identify what you think are the particular transport problems in South East Dorset.

We would be grateful if you could please spare a few moments to read this newsletter and complete the questionnaire.

Your views are important to us. You could win VIP tickets for the Bournemouth Air Festival on August bank holiday weekend by completing and returning the questionnaire by Friday 7th August 2009. Terms and conditions are on the website:

www.sedorsetmms.com

An Opportunity To Have Your Say

The Next Steps

The residents and visitors to South East Dorset, as well as those working in the area, now have the chance to have their say in this major transport study by filling in the questionnaire.

We will use the information to prepare a picture of the current problems for travel across the area. We will then explore how the problems change in the future as new housing is built and additional jobs are created.

We will develop a number of different strategies for resolving the transport problems. When we have assessed them, we will present them to you for your views in the second stage of consultation in spring 2010.

Contact Us

We hope that you will take the opportunity to express your views about the current problems on the transport system across South East Dorset.

These leaflets will be available in libraries, council offices and tourist offices where you will be able to set down your views. Please complete the questionnaire and post it back to us.

You can also access the questionnaire at the website:

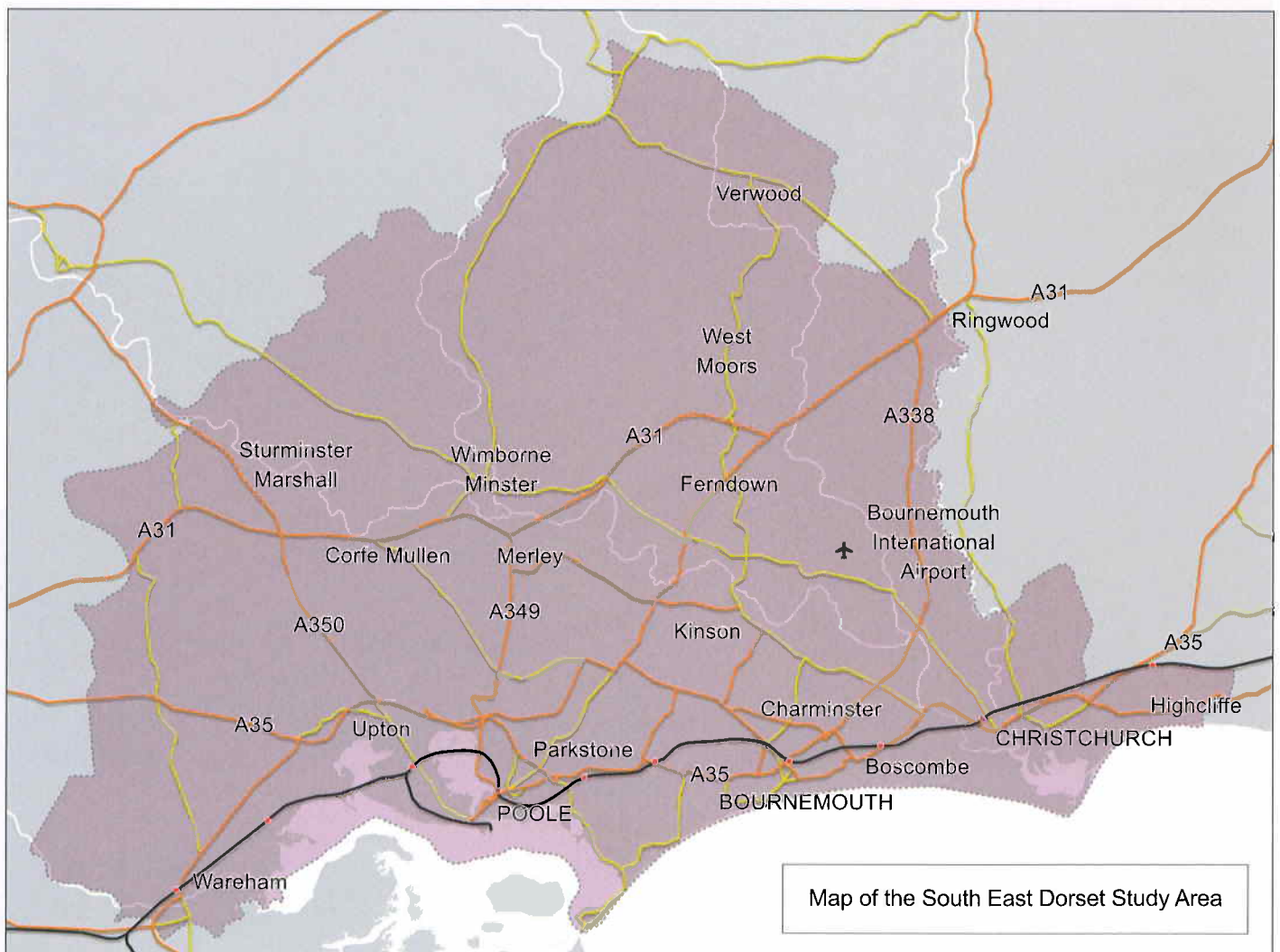
www.sedorsetmms.com

The website will be updated regularly to outline the study's progress. You will also be able to leave messages on the website at any time.

Alternatively, you can write to us at:

South East Dorset Transport Study Team,
Transportation Services, Borough of Poole,
St John's House, Serpentine Rd, Poole, BH15 2DX

Or email: SEDorset.transport@poole.gov.uk



Map of the South East Dorset Study Area

Questionnaire

Question 1:

Which method of transport do you use most often for each of the following journeys? Select only the most frequently used method.

	Car Driver	Car Passenger	Motorcycle	Bus	Train	Cycle	Walk	Other	N/A
Work (commuting)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9
Education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9
Shopping	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9
Leisure / Social	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9
Health Care	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9

Question 2:

If you use a car for any of these journeys please say why. Please select up to 3 options.

Car is more convenient	<input type="checkbox"/> 1	Don't like using public transport	<input type="checkbox"/> 5	Cost of using public transport	<input type="checkbox"/> 9
Car is less stressful than alternatives	<input type="checkbox"/> 2	Personal disability makes it difficult	<input type="checkbox"/> 6	Indirect public transport route	<input type="checkbox"/> 10
Unreliable public transport	<input type="checkbox"/> 3	Takes too long without a car	<input type="checkbox"/> 7	Poor information on public transport services	<input type="checkbox"/> 11
It's too far to the nearest stop or station	<input type="checkbox"/> 4	Public transport does not run at suitable times	<input type="checkbox"/> 8	Other	<input type="checkbox"/> 12

Question 3:

If you currently use a car, what would encourage you to try other modes to make your journeys? Please select up to 3 options.

More frequent bus services	<input type="checkbox"/> 1	Cleaner public transport	<input type="checkbox"/> 8	Improved cycle lanes	<input type="checkbox"/> 15
Real-time bus information	<input type="checkbox"/> 2	Area-wide public transport tickets	<input type="checkbox"/> 9	Improved footpaths	<input type="checkbox"/> 16
Improved buses	<input type="checkbox"/> 3	Improved access to public transport	<input type="checkbox"/> 10	Improved personal security	<input type="checkbox"/> 17
More direct bus services	<input type="checkbox"/> 4	More reliable public transport	<input type="checkbox"/> 11	More pedestrian crossing facilities	<input type="checkbox"/> 18
Improved bus priority	<input type="checkbox"/> 5	More frequent rail services	<input type="checkbox"/> 12	Nothing – I will use my car anyway	<input type="checkbox"/> 19
Improved bus shelters	<input type="checkbox"/> 6	Improved station facilities	<input type="checkbox"/> 13	Other	<input type="checkbox"/> 20
Cheaper public transport	<input type="checkbox"/> 7	Improved trains	<input type="checkbox"/> 14		

Question 4:

How important are the following issues to you?

	Very Important	Important	Neutral	Not Important	Not At All Important	Don't Know
Air quality	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Climate change	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Access to key services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Congestion management	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Quality of life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Economic growth of the region	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Sustainable development of the region	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Road safety and security	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Question 5:

Please consider the following statements about the existing transport in the South East Dorset area, and indicate to what extent you agree with them.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
Traffic congestion and delays are a major problem	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
A lack of funding prevents improvements to local transport	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
The transport system can't cope with growth in the local area	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
The transport system is put under too much pressure during peak holiday times	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Poor transport has worsened the quality of life in the area	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
The safety, security and health of local people are affected by a poor transport system	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
The air quality and impact on climate change can be improved by changes in how we travel	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
The bus system is an affordable transport option	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
The rail system is an affordable transport option	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
There is sufficient public transport available within the study area	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Cycling is not an attractive option due to a lack of cycling facilities in South East Dorset	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Walking is not an attractive option due to a lack of facilities in South East Dorset	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Access to Bournemouth International Airport by public transport is good	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
Access to Bournemouth International Airport by car is good	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Question 6:

Which approach to changes in the transport system do you most support? Please select one option.

	Preferred Approach
Established Approach: Support essential sustainable transport services and measures, but accept that the private car will be the main mode of transport for the foreseeable future.	<input type="checkbox"/> 1
Balanced Approach: Improve sustainable transport services and measures, and help to reduce reliance on private car in towns and cities.	<input type="checkbox"/> 2
Radical Approach: Prioritise sustainable transport services and measures, and discourage the use of the private car in urban areas.	<input type="checkbox"/> 3

Question 7:

What problems have you experienced, if any, in the following areas?

	Congestion	Parking	Poor road infrastructure	Poor public transport services	Poor walking/cycling facilities	Other (Please state below)
Central Poole	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Central Bournemouth	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Central Christchurch	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Wimbome Minster	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Ferndown / Longham / Parley	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Ringwood	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Boscombe	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Iford	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Parkstone / Branksome	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Wallisdown	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Hum	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Northbourne	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
Wareham / Sandford	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
A31	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
A338 (Spur Road / Wessex Way)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	
A3049 (Dorset Way)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	

Question 8:

Please provide the post code in which you live and work. Note that all data will remain confidential. This information will be used purely for classification purposes, and will not allow responses to be individually attributed to respondents.

Live: Work:

Question 9:

Please indicate your age and gender.

	Under 16	16-25	26-35	36-45	46-55	56-65	Over 65
Male	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
Female	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

Question 10:

Do you have any disability that affects the way you travel?

No 1

Yes, please specify 2

Question 11:

Please indicate your working status.

Employed full-time 1

Employed part-time 2

Retired 3

Student 4

Stay at home caring for dependents 5

Unemployed 6

Voluntary worker 7

Other 8

Question 12:

In order to enter the free prize draw please complete your name and address:

Name:

Street:

Town:

Post code:

Please tick the box if you are willing to take part in further consultation

If you have any other comments regarding transport in your area, please use the space below.

Please return this questionnaire to us FREEPOST, there is no need to include a stamp. Thank you for your time.